

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 27<sup>th</sup> day of January' 2025**

**C.G.No.224/2024-25/Kadapa Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>

***Between***

Sri. M. Chinnanna, 1271, Rajiv Nagar,  
Gudimcheruvu (V), Jammalamadugu, Kadapa Dist.

Complainant

***AND***

1. Superintending Engineer/O/Kadapa
2. Dy. Executive Engineer/O/Jammalamadugu
3. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.01.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 6.12.2024 at Jammalamadugu stating that they are facing power cut in night time and there is no lineman available to attend the issue.

02. The said complaint was registered as C.G.No.224/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they allotted staff to attend fuse of calls in that area round the clock.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that they allotted staff to attend fuse of calls round the clock in that area. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 27<sup>th</sup> day of January 2025.

*Venky 27/01/2025*  
CHAIRPERSON

*[Signature]*  
Member (Finance)  
27/01/2025

*[Signature]*  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents


**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, SriramachandraNagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

  
27/01/2025